



Release Notes

Email Manager 6.1.4



Version Management

Version History

Version	Date	Author	Distribution
1.0	15 June 2016	J Davis	Service Release

Related Documents

The related documents are located in the [Alterian product help](#).

Name
SDK Help File.chm

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1 Introduction

This document provides a summary of the changes introduced in Email Manager 6.1.4.

1.1 Overview of changes

Email Manager 6.1.4 is a service release for Email Manager 6.0. This main purpose of this release is to include fixes for reported issues. See the 'Updates included in Email Manager 6.1.4' section of this document for further details.

1.2 Important Upgrade Considerations

There are some important factors that must be considered before upgrading to this release.

Information	Related document
The Email Manager 6.0 Delphi client <i>will be</i> updated for this release.	n/a

1.3 Supported Platforms

Email Manager 6.1.4 has been tested and is supported on the following:

Client

- Windows 7[©]
- Windows 8[©]

Other

- Email Manager 6.1.4 was also successfully tested against XenApp 5.6
- Microsoft Internet Explorer must be installed on the client machine

2 Client Installation

This upgrade will be applied automatically and no user action is required. The client application will be updated when the system is next accessed following the upgrade. All fixes will be available as soon as the update is complete.

3 Updates included in Email Manager 6.1.4

3.1 New Features

There are no new features in Email Manager 6.1.4.

3.2 Enhancements

There are no enhancements in Email Manager 6.1.4.

3.3 Fixes

The following section details the fixes to issues reported by Alterian customers and partners. This is a subset of the total number of fixes and enhancements that are included as a result of Alterian's structured QA process.

Issue No.	Description
#PM027864; #PM027883	An issue has been fixed where the Campaign Builder in Email Manager was not using Automatic Configuration proxy settings. These settings are now honored.
#PM028147	An issue has been resolved where manually setting date ranges for Heat Maps could result in incorrect results.
#PM028249	An issue has been fixed that resulted in the generation of blank emails in an extremely rare scenario involving the same recipient email address being in two lists that had different primary keys and the primary key field for at least one of the lists was not mapped to any variables in the deployment.
#PM028333	An issue has been partially fixed concerning deadlocks causing some campaigns to stop at the deployment validation stage. The full fix will be included in Email Manager 6.1.5.

4 Known Issues

No new known issues were identified in Email Manager 6.1.4. See Existing Known Issues in the [Alterian product help](#) for further known issues.

5 Issue and Problem Reporting

Before contacting Technical Support, please have the following information available:

- Contact number
- Problem description
- Symptoms
- If possible, give instructions on how to re-create the problem.
- Known causes
- Product information
- Software and hardware versions
- Be ready to send logs, data files or other relevant information.

Report any issues arising from this version of the application to:
<https://alterian.atlassian.net/>.